

Case Study

TSCM Services Successfully Assess and Mitigate Against Insider Threat for UK Manufacturing Firm

The Challenge

A UK manufacturer recently found itself in a difficult position following a senior employee's sudden decision to leave the firm. Upon consultation, it became evident that while the employee did not wish to remain involved in the firm, they still had access to assets and information which were proprietary and a potentially acrimonious relationship could lie ahead. In consideration of this and knowing that the employee had previously installed listening and video devices within the office's most sensitive areas, the firm's Systems Manager turned to a trusted IT contractor for advice and was referred to Esoteric as a potential solution provider.

The Solution

Following an initial debrief, it was clear that a TSCM survey of the firm's main building was required. The survey would give assurance that no live listening and video devices were installed within the areas where sensitive information and conversations took place. As part of the survey, the physical and technical security measures would also be assessed and the firm would learn how it may need to adapt in order to protect itself from any known threats and identified vulnerabilities.

A team of Esoteric TSCM engineers were quickly deployed to site in recognition that speed was essential to provide both peace of mind to the firm's management team but to also limit any potential damage if live listening devices were present.

The firm's Systems Manager commented "The team were extremely efficient and professional, and took the time to explain the processes and equipment they would be using during the survey. Myself and the team really appreciated the full verbal debrief, which covered the two devices they had found and the removals process they undertook".

The Benefits

The firm now has peace of mind that no live or redundant listening devices are in situ. Post-survey, a full written report was issued to the firm which covered all the physical and technical security vulnerabilities and provided recommendations for sensible and reasonable controls to overcome these. For the client, this led to them making several changes to the access control for key offices and areas, and has prompted further consideration of how the overall site could be better secured and monitored.



**Want to find out more about Esoteric and how we can protect your business?
Get in touch with us:**

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