



Case Study

LEGAL

International Law Firm Appoints Innovative Counter Espionage Partner

THE CHALLENGE

This leading, international law firm contacted Esoteric after suspicious, light transmissions had been identified in one of its European offices. Concerned about the implications of a possible data breach, the law firm contacted Esoteric for advice.

THE SOLUTION

Esoteric's Head of Technical Services, spoke directly with the client to understand the situation and their concerns and recommended an immediate Technical Surveillance Countermeasure (TSCM) sweep be conducted to provide them with the assurances they required. A TSCM team of engineers was deployed within 24hrs.

A detailed technical and physical search of the premises took place and whilst no illicit devices were detected within the premises themselves, a number of serious vulnerabilities were highlighted by the team. Esoteric made a number of recommendations that would support the organisation in developing an effective, longer-term counter espionage strategy. This included a range of solutions that would deliver sufficient flexibility to meet the ever-changing needs of the business around the world.

In addition to periodic TSCM inspection at strategic offices in the UK, Europe, Asia and America, scheduled to coincide with important company events, bespoke training was provided to the company's security and facilities personnel that enabled them to carry out interim, short-notice physical searches in key areas in support of the periodic TSCM inspections carried out by Esoteric.

Espionage awareness briefings were provided to departmental managers both in person and via teleconference, and an educational campaign was introduced to raise awareness amongst the wider staff population which took the form of roadshows and information desk drops.

THE BENEFITS

This multi-dimensional, layered approach provided greater protection to the organisation, whilst delivering improved efficiencies and a return on investment. The new in-house capability not only supported the organisation's overall counter surveillance strategy but provided the organisation with greater confidence to carry out business as usual. The strategy was reviewed quarterly to ensure that it was fit for purpose and aligned to the organisation's objectives.



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